Wiltshire Council Strategic Risk Register 2019/20 Quarter Two (at 30 September 2019)

There are significant challenges for Wiltshire Council as it looks to build stronger communities, grow the county's economy and protect the vulnerable. The Strategic Risk Register reflects these challenges.

The Strategic Risk Register draws together information recorded on risk registers of individual services across Wiltshire Council.

Information that has significance across the council as a whole is displayed in two categories on the Strategic Risk Register.

- 1. Critical service risks: significant risks that sit in a single service but which, should they become an issue, will have a significant impact on the council as a whole.
- 2. Composite strategic risks: where similar risks exist in a number of different services which would not have a significant impact on the organisation on their own but put together represent a significant impact. These risks are compiled into a single strategic composite risk and included within the strategic risk register. These risks are scored by reviewing the service component risks.

Each risk is fully defined by the responsible service (who assess the cause, event and effect that make up the identified risk).

Each risk is scored for impact and likelihood to give an overall score. A risk is scored twice; firstly, as inherent (the current level of risk) and then as residual (the risk as it would be once all mitigating actions are in place).

The progress towards implementing mitigating actions is assessed as red, amber or green. This RAG guides the reader of the register to understand the true current risk.

Risk short name	Primary Risk Category	Secondary Risk Category	Q2 Inherent Impact	Q2 Inherent Likelihood	Q2 Inherent Risk Rating	Q2 DoT	Q2 Actions RAG	Q2 Residual Impact	Q2 Residual Likelihood	Q2 Res Risk Rating	Q2 Comments
Critical Service Risks											
Safeguarding Children	Service Delivery	Reputation	4	3	12	>	Amber	4	2	8	Caseload monitoring remains a key action to prevent this risk becoming an issue. Monitoring procedures are in place and working well. Caseloads are still higher than desirable so that the inherent risk remains in the high bracket.
Safeguarding Adults	Service Delivery	Reputation	4	2	8	>	Green	4	2	8	Adult MASH has been in place a year and had a formal launch in May 2019 which helps to keep this overall risk higher than it would otherwise be.
Failure to revive Salisbury's economy	Reputation		3	3	9	>	Green	3	3	9	The dedicated team have introduces plans the revive the high street, improve the cultural offer and stimulate growth to enable the long-term recovery in Southern Wiltshire. Much of this is now dependent on securing funding from the Government's High Street Fund.
Future Local Government finance funding	Financial	Reputation	2	2	4	>	Green	2	2	4	The expected local government finance review has been delayed for another year. As a result of the delay the likelihood of an issue is reduced for this year and the risk shall be removed from the Strategic Risk Register until it becomes relevant again.
Cyber Resilience	Service delivery	Reputation	4	3	12	•	Amber	4	2	8	A new action plan being discussed with directors to develop a whole council approach. The new action plan has not yet taken full effect.

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Composite Corporate Risl	KS										
Staff capacity: Recruitment and Retention	Staffing/ People		3	2	6	•	Green	3	2	6	Staff survey has been completed and individual managers are implementing changes in their areas. As always, there are some significant specific risks in specialist service areas but the corporate level risk is well managed.
Budget management	Financial	Reputation	3	3	9	•	Amber	3	2	6	There is continued monitoring of projected spend, linked metrics and of local assessments on savings. Monthly monitoring is done in services and by the leadership.
Contract monitoring and management	Service delivery	Financial	4	3	12	>	Amber	4	3	12	A new action plan has been approved by the Corporate Leadership Team and is underway. However, these actions are yet to have an impact on the inherent score of the overall risk. The impact should be seen over the coming quarters.
Income Collection	Financial	Reputation	3	3	9	>	Amber	3	2	6	Regular review of income collection vs budgets included in regular monitoring review. Review of sundry income.
Uncertainty over the type and timing of Brexit and it's impacts mean resources are required for contingency planning and decisions are delayed.	Service delivery	Financial	4	3	12	>	Amber	3	2	6	Planned actions remain in place across a number of the council's service areas.
Corporate Health, Safety & Wellbeing	Health & Safety		2	2	4	>	Green	2	2	4	Ongoing monitoring of a range of health and safety risks across the council means that the corporate risk is maintained at its low level.
Information Governance	Reputation	Financial	3	2	6	>	Green	3	2	6	The corporate level risk is kept low with controls administered by the Information Governance team including a relatively new reporting procedure. Its not thought that the risk could be further reduced.